

G4X Mobile Card Reader

Instructions for use:

1. Take the G4X reader out of the case
2. Plug the device into the audio headset jack
3. Open the ROAMpay application on your phone
4. On the payment information screen, swipe the card



Make sure the reader is completely plugged in.



Make sure the card's magstripe is facing the correct direction.



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The optional card reader is not required to use ROAMpay, and is sold separately by ROAM. G4X readers only work with select ROAMpay supported mobile devices. The reader only works with the ROAMpay application. An additional layer of encryption is added to the reader to guarantee the card data is protected as it travels from the reader to the mobile device. Therefore, the readers cannot be used for any other merchant service and must be purchased from ROAM or your merchant account provider.

ROAM Data is not liable for any harm caused by the reader to your mobile device.

You agree that neither ROAM nor our vendors, suppliers or licensors are responsible for any damages resulting from: (a) anything done or not done by someone else; (b) providing or failing to provide Services, including, but not limited to, deficiencies or problems with a Device or network coverage (for example, dropped, blocked, interrupted calls/messages, etc.); (c) traffic or other accidents, or any health-related claims relating to our Device or Services; (d) Data Content or information accessed while using our Device or Services; (e) an interruption or failure in accessing or attempting to access emergency services from a Device, including through 911, Enhanced 911 or otherwise; (f) interrupted, failed, or inaccurate location information services, (g) information or communication that is blocked by a spam filter, or (h) things beyond our control, including acts of God (for example, weather-related phenomena, fire, earthquake, hurricane, etc.), riot, strike, war, terrorism or government orders or acts.

By using the G4X Mobile Card Reader on your mobile device you also agree to the terms and conditions of your ROAMpay service.

Troubleshooting

Why does my device not work?

- (a) If your phone has a protective sleeve, check to make sure the sleeve isn't preventing the device from being plugged in all the way.
- (b) Make sure your speakerphone is turned off before swiping.
- (c) Make sure the magstripe is facing the right direction. If you are looking at the front of your reader, you should also be looking at the magstripe.
- (d) Make sure your phone/tablet is a supported device. Please go to devices.roamdata.com for the most up-to-date list of supported devices for this reader.

Need help?

<http://www.roamdata.com>

Customer Care: 1.888.589.5885 + option 2

support@roamdata.com